NEW JERSEY HOUSING AND MORTGAGE FINANCE AGENCY



FORECLOSURE FAST FACTS STATEWIDE FORECLOSURE PREVENTION RESOURCES

Homeowners

The New Jersey HomeKeeper Program offers

financial assistance to homeowners who are in danger of losing their homes as a direct result of unemployment or underemployment. For additional information, call toll-free at **(877)-496-4951** or visit www.njhomekeeper.gov. Homeowners must work with a counseling agency listed in the brochure to determine eligibility.

The National Foreclosure Mitigation Program (NFMC) provides pre-foreclosure counseling and assistance to households facing foreclosure prior to the receipt of a foreclosure filing notice.

The New Jersey HOUSING COUNSELING

AGENCIES listed in this brochure have been trained in foreclosure prevention counseling. Residents can call directly to receive assistance.

Anti-Predatory Lending If you feel you have been taken advantage of or misled by a lender, call Legal Services of New Jersey at **888-576-5529**. Legal Services of NJ provides legal representation to low-income New Jersey homeowners. Homeowners regardless of income level may file a complaint with the NJ Department of Banking and Insurance by calling **800-446-7467**.

The Hope Hotline 1-888-995-HOPE offers free, confidential help and assistance to homeowners with mortgage problems 24 hours a day / 7 days a week in English and Spanish.

Renters

You cannot be evicted without notice and without good cause. This is true even when a bank or mortgage lender files an action to foreclose on your rented property because your landlord has not paid the mortgage. If you find yourself facing eviction, call a lawyer. If you cannot afford a lawyer, you may be eligible for Legal Services. Find out by calling **888-576-5529**.

Housing Resource Center (HRC)

The **Housing Resource Center** provides a statewide listing of available for sale and rental properties. Visit **www.njhrc.gov** to search thousands of affordable units. HRC is free and anonymous. Vacancy information is updated biweekly.

Young People

The loss of a home affects every member of the family, not just the adults. The **2nd FLOOR Youth Toll-Free Helpline** lets young New Jerseyans between 10 and 24 years of age call and talk about whatever is on their mind. To speak to a counselor, call **888-222-2228**. Parental permission is not needed and all calls are confidential and anonymous.

Women

The **Women's Referral Central Hotline** provides referrals and basic information in areas such as discrimination, affordable housing, addiction services, domestic violence, employment and legal assistance.

FORECLOSURE FAST FACTS

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Please call **800-322-8092** for further information. The hotline is available 24 hours a day, 7 days a week.

Homelessness Prevention

NJ Homelessness Prevention Program provides limited financial assistance to low- and moderate-income tenants and homeowners in imminent danger of eviction or foreclosure due to temporary financial problems beyond their control. Funds are used to disburse payments in the forms of loans and grants to landlords and mortgage companies. Please call toll-free **866-889-6270**.

Home Heating Assistance

NJ SHARES New Jersey Statewide Heating Assistance and Referral for Energy Services (New Jersey SHARES) is a non-profit organization charged with a mission to provide assistance to individuals and families living in New Jersey who are in need of temporary help in paying their energy bills. Call **1-866-NJSHARES** or visit **www.njshares.org/whereToApply/index.asp** to find out how to apply.

The Universal Service Fund (USF) is a program created by the State of New Jersey to help make natural gas and electric bills more affordable for low-income households. For further information or to locate the nearest application agency, call **800-510-3102**. Additional information about USF, including an application, is also available at **www.energyassistance.nj.gov**.

General Assistance

For General Assistance - Call 211. Call Specialists will provide information and referral for services including:

- Basic Human Needs Resources food banks, rent assistance and utility assistance;
- Seniors and Persons with Disabilities congregate meals, Meals on Wheels, adult daycare and transportation;
- Children, Youth and Families childcare, after school programs, mentoring, protective services, tutoring; and
- **Employment Supports** financial assistance and job training.

New Jersey Self-Help Clearinghouse

Self-help groups can connect you with others who truly understand. **NJ Self-Help Clearinghouse** has information on over 4,500 self-help groups for addictions, abuse, health, loss, mental health, disabilities, family and parenting concerns. Services are free and confidential. Call toll-free **800-367-6274**.

NJHELPS

NJHELPS is a one stop resource for state programs to assist residents of New Jersey.

Visit <u>www.njhelps.org</u> to self-screen in English or Spanish for over 28 programs such as food stamps, prescription drug assistance, Work First New Jersey, assisted living, and more. NJHELPS also lists over 30 hotline resources for child care, child support, support for working families and more.

Statewide Hotlines

Domestic Abuse Hotline	1-800-572-7233	
Addiction Hotline	211	
Food Stamp Info Line	1-800-687-9512 or online application available at www.njhelps.org	

HOUSING COUNSELING AGENCIES

The following is a list of agencies that have partnered with the NJ HMFA and have been trained in foreclosure prevention. If you need help with your mortgage, call a counseling agency that operates in the county where you live. Unless otherwise noted, all of the following agencies participate in the Foreclosure Mediation Program.

ATLANTIC COUNTY

Consumer Credit and Budget Counseling 299 South Shore Road U.S. Route 9 S. P.O. Box 866 Marmora, NJ 08223 609-390-9652

Novadebt

1-866-855-7709

BERGEN COUNTY

Episcopal Community Development 620 Clinton Ave. Newark, NJ 07108 973-855-3664

Urban League of Bergen County 40 N. Van Brunt Street Englewood, NJ 07631 201-568-4988

BURLINGTON COUNTY

American Credit Alliance, Inc. 609-393-5400

Burlington County Community Action Program One Van Sciver Parkway

Willingboro, NJ 08046 609-835-4329

Clarifi/United Way of Burlington County 595 Rancocas Road Westampton, NJ 08060 800-989-2227

Jersey Counseling and Housing Development 1840 South Broadway Camden, NJ 08104 856-541-1000

CAMDEN COUNTY

American Credit Alliance, Inc. 609-393-5400

Clarifi

2000 Rt. 38, Suite 615 Cherry Hill, NJ 08002 800-989-2227

Gateway Community Action Partnership (Tri-County)

856-451-6330 x6679 or 6695

Jersey Counseling and Housing Development 856-541-1000

NJ Citizen Action 800-656-9637 973-643-8800

CAPE MAY COUNTY

Consumer Credit and Budget Counseling 609-390-9652

CUMBERLAND COUNTY

American Credit Alliance, Inc. 609-393-5400

Clarifi 800-989-2227

Consumer Credit and Budget Counseling 609-390-9652

Gateway Community Action Partnership (Tri-County) 110 Cohancey Street Bridgeton, NJ 08302

856-451-6330

Jersey Counseling and Housing Development 856-541-1000

ESSEX COUNTY

Brand New Day 908-282-0781

Episcopal Community Development 973-855-3664

La Casa de Don Pedro

75 Park Ave Newark, NJ 07104 973-485-0701

NJ Citizen Action 744 Broad Street

Suite 2080 Newark, NJ 07102 800-656-9637

973-643-8800

Tri-City Peoples Corporation

55 Washington Street Suite 401

East Orange, NJ 07017

973-676-5506 800-860-0566

Urban League of Bergen County 201-568-4988

GLOUCESTER COUNTY

American Credit Alliance, Inc. 609-393-5400

Clarifi 800-989-2227

or 6695

Gateway Community Action Partnership (Tri-County) 856-451-6330 x6679

Jersey Counseling and Housing Development 856-541-1000

HUDSON COUNTY

Episcopal Community Development 973-855-3664

Urban League of Union County 908-351-7200

(Does not work in HomeKeeper Program)

HUNTERDON COUNTY

American Credit Alliance, Inc. 609-393-5400

Central Jersey Housing Resource Center (CJHRC) 600 First Ave., Suite 3

Raritan, NJ 08869

908-704-9649 Mailbox #1

NJ Citizen Action

800-656-9637 973-643-8800

MERCER COUNTY

Affordable Housing Alliance of NJ 732-389-2958

American Credit Alliance, Inc. 609-393-5400

Clarifi 800-989-2227

Isles, Inc. 10 Wood Street Trenton, NJ 08618 609-341-4791

Novadebt

1-866-855-7709

MIDDLESEX COUNTY

Faith Fellowship CDC 2707 Main Street Sayreville, NJ 08872 732-727-9500

NJ Citizen Action

75 Raritan Avenue Highland Park, NJ 08904 800-656-9637

973-643-8800

Novadebt 1-866-855-7709

Puerto Rican Action Board 90 Jersey Avenue

New Brunswick, NJ 08901 732-249-9700

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MONMOUTH COUNTY

Affordable Housing Alliance of NJ

59 Broad Street Eatontown, NJ 07724 **732-389-2958**

Faith Fellowship CDC 732-727-9500

Novadebt

225 Willowbrook Road Freehold, NJ 07728 **1-866-855-7709**

MORRIS COUNTY

Episcopal Community Development 973-855-3664

Housing Partnership 2 East Blackwell St. Suite 12

Dover, NJ 07801 973-659-1414

Urban League of Morris County

300 Madison Avenue Suite A Morristown, NJ 07960 **973-539-2121**

OCEAN COUNTY

Affordable Housing Alliance of NJ **732-389-2958**

American Credit Alliance, Inc. **609-393-5400**

Novadebt **1-866-855-7709**

PASSAIC COUNTY

Episcopal Community Development 973-855-3664

NJ Citizen Action 800-656-9637 973-643-8800

Paterson Housing Authority 60 Van Houten Street Paterson, NJ 07505 **973-345-5788**

Paterson Task Force 9 Colt Street Paterson, NJ 07505 **973-279-2333**

SALEM COUNTY

Gateway Community Action Partnership (Tri-County)

856-451-6330 x6679 or 6695

Jersey Counseling and Housing Development 856-541-1000

SOMERSET COUNTY

American Credit Alliance, Inc. **609-393-5400**

Faith Fellowship CDC 732-727-9500

Central Jersey Housing Resource Center (CJHRC) 600 First Ave., Suite 3 Raritan, NJ 08869 908-704-9649 Mailbox #1

Novadebt 1-866-855-7709

Puerto Rican Action Board **732-249-9700**

SUSSEX COUNTY

Housing Partnership **973-659-1414**

Urban League of Morris County 973-539-2121

UNION COUNTY

NJ Citizen Action 800-656-9637 973-643-8800

Brand New Day 176 First Street Elizabeth, NJ 07206 908-282-0781

Faith Fellowship CDC 732-727-9500

Tri-City Peoples Corporation 973-676-5506 800-860-0566

WARREN COUNTY

American Credit Alliance, Inc. **609-393-5400**

Housing Partnership **973-659-1414**

Urban League of Morris County **973-539-2121**

COUNTY SOCIAL SERVICE AGENCIES

The following is a list of county social services agencies where you will be able to access services such as Medicaid, Food Stamps, Child Support, emergency assistance and employment support.

Atlantic County	Bergen County	Burlington County	Camden County
P.O. Box 869, 1333 Atlantic Ave Atlantic City, NJ 08401 609-348-3001	216 Route 17 North Rochelle Park, NJ 07662 201-368-4200	795 Woodlane Road Mount Holly, NJ 08060 609-261-1000	600 Market Street Camden, NJ 08102 856-225-8800
Cape May County	Cumberland County	Essex County	Gloucester County
4005 Route 9 South Rio Grande, NJ 08242 609-886-6200	275 N. Delsea Drive, 1st Floor Vineland, NJ 08360 856-691-4600	18 Rector St, 9th Floor Newark, NJ 07102 973-733-3000	400 Hollydell Dr. Sewell, NJ 08080 856-582-9200
Hudson County	Hunterdon County	Mercer County	Middlesex County
2 Enos Place Jersey City, NJ 07306 201-420-3000 or 201-420-3172	6 Gaunt Place Flemington, NJ 08822 908-788-1300	200 Wolverton St., P.O. Box 01450 Trenton, NJ 08650 609-989-4320	181 How Lane , P.O. Box 509 New Brunswick, NJ 08903 732-745-3500
Monmouth County	Morris County	Ocean County	Passaic County
Kozloski Road, P.O. Box 3000 Freehold, NJ 07728 732-431-6000	340 W. Hanover, P.O. Box 900 Morristown, NJ 07963 973-326-7800	1027 Hooper Ave., P.O. Box 547 Toms River, NJ 08754 732-349-1500	80 Hamilton Street Paterson, NJ 07505-2060 973-881-0100
Salem County	Somerset County	Sussex County	Union County
147 S. Virginia Avenue Penns Grove, NJ 08069 856-299-7200	73 E. High Street, P.O. Box 936 Somerville, NJ 08876 908-526-8800	18 Church Street, P.O. Box 218 Newton, NJ 07860 973-383-3600	342 Westminster Avenue Elizabeth, NJ 07208 908-965-2700 <i>or</i> 200 West 2nd Street Plainfield, NJ 07060 908 – 791-7000
	Warren County Courthouse Annex Second and Hardwick Streets, 501 Second Street Belvidere, NJ 07823 908-475-6301		

BEWARE OF FORECLOSURE RESCUE SCAMS - HELP IS FREE!

- There is never a fee to get assistance or information about Making Home Affordable from your lender or a HUD-approved housing counselor or a NJ Housing Counseling Agency listed in this document.
- Beware of any person or organization that asks you to pay a fee in exchange for housing counseling services or modification of a delinquent loan. Do not pay walk away!
- Beware of anyone who says they can "save" your home if you sign or transfer over the deed to your house. Do not sign over the deed to your property to any organization or individual unless you are working directly with your mortgage company to forgive your debt.
- Never make your mortgage payments to anyone other than your mortgage company without their approval.

The Attorney General urges any member of the public who has been a victim of mortgage-related fraud to report it by calling the Division of Consumer Affairs' toll-free hotline at 1-800-242-5846. Consumers from out of state can call 973-504-6200. Those seeking to file a complaint can also visit the Division's Web site at www.njconsumeraffairs.gov.